Messages on the VoiceMail Box

Introduzione
All existing messages on the VoiceMail Box are listened to here. The messages can be listened, stored or deleted.

Nota	The system administrator/operator of the provider or the vPBX administrator cannot access the stored messages of the VoiceMail Box!

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List of all Messages

All existing messages on the VoiceMail Box are displayed in a list. Messages can be sorted in the list. The possibility of searching patterns helps to find messages.

The following information are provided with a message:

> ◊ Date and time of recording
> ◊ From which telephone number the message was left
> ◊ The name of the caller if known
> ◊ Duration of the message
> ◊ State of the message whether it is new, has been played once or is stored for a longer period

Listen to a Message and Manage it

To listen to a message, delete or save for a longer period click in the column of the desired message:

> ◊ The dialog "Message" pops up and the message is played.
> A played message will be stored for 3 days, then it is automatically deleted.

Replay a message in dialog "Message":

> ◊ Click the icon ▶

Store the message for an enhanced period of 24 days in dialog "Message"?:

> ◊ Click the Pulsante [Save]

Delete the message in dialog "Message":

> ◊ Click the Pulsante [Delete]

The handling of the VoiceMail Box is described in its own article.

Configuration

Where to Configure this Feature

As vPBX administrator:

Nota	The system administrator/operator of the provider or the vPBX administrator cannot access the stored messages of the answering machine!

As user:

→ Tab "Messages"