

Call List of the vPBX

Introduzione

In the call list all connections and call attempts to and from the vPBX are listed.

Filter, sort and search functions are available.

Connection data can be exported.

Contents

- 1 The Call List
 - ◆ 1.1 The Information Displayed for Each Connection
 - ◆ 1.2 Search, Filter and Sort Connections
 - ◆ 1.3 Exporting Call Details
- 2 Configuration
 - ◆ 2.1 Where to Configure this Feature

The Call List

In the call list all the connections and call attempts to and from the vPBX are listed.

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The period of the listed connections may be limited by the provider, e.g. the connections of the last 100 days.

The Information Displayed for Each Connection

For each connection, the following information will be provided:

- ◇ Date and Time of the connection beginning
- ◇ A symbol indicating whether the connection was successful and if it was in- or outbound
- ◇ The internal vPBX telephone number of the calling side
- ◇ The public telephone numbers of the calling and called side
- ◇ Description of the destination
- ◇ The duration of the connection
- ◇ The call charge of the connection

Nota

For privacy reasons, the called telephone number may be veiled. The last digits of the called telephone number are overwritten with "x", e.g. 012345xxxx

Search, Filter and Sort Connections

Search masks in the title bar that allow to search for connections according

- ◇ Internal vPBX telephone number
- ◇ Calling telephone number
- ◇ Called telephone number
- ◇ Description of the destination

Various filtering options allow to list the connections during a defined period:

- ◇ Fixed periods for this and the last month
- ◇ Flexible periods with start, end date and time

The connection records can be sorted by clicking into the desired title cell. The connection records will then be sorted in up or down side order.

Exporting Call Details

The displayed connections can be exported. The exported file has the MS Excel XLS format and can therefore be easily studied in MS Excel.

Procedure for exporting:

1. Filter the desired connections
2. Click Pulsante [+ Export ?] and follow the instructions of the Web browser for saving the file.
The exported file is named:

calls_from_<PERIODE_START>_ PERIODE_END> .xls

Configuration

Where to Configure this Feature

As vPBX administrator:

→ Tab "Calls"