Information for Telephony Users and vPBX Administrators

Introduction
The telephony user, vPBX Administrator and vPBX installer find here links:

◊ User manuals for:
· The configuration of telephony features
· The operation of telephony features

◊   · The configuration of vPBX features
◊ Support:
· User guide for solving telephony problems

Contents

Information for the Telephony User

User Manual for the Operation of Telephony Features via the Telephone Key Pad

Go to the operation of the telephony features via the telephone key pad

By using *#-Stimulus procedures, the user can activate/deactivate or execute different features directly via the keypad of its telephone:

◊ Call Forwarding
◊ Call Rejecting
◊ Display own Telephone Number (CLIP, CLIR)
◊ Predetermined Conference
◊ Check last Connections
◊ Check own Telephone Number
◊ Call Pickup
◊ Call Recording
◊ Switch Out of Call Distributions
◊ Recording of Announcements
◊ vPBX Call Distribution Normal/Night/Weekend
◊ Login/Logout from CTI Routing

User Manual for the Operation and Configuration of Telephone Features via the Web Based Self-Care GUI 'AdminCenter'

Go to the operation and configuration of telephony features via the Web based self-care GUI 'AdminCenter' ...

These features are available to each telephony user and can be operated and configured by them. A vPBX administrator is also enabled to do these settings for all extensions of the vPBX.

User Guide for Solving Telephony Problems

Go to the user guide for solving telephony problems...

This article describes how the user himself can solve problemes with a VoIP device, e.g. VoIP telephone, or analogue device, e.g. Fax, over a modern VoIP transmission network.

If the user can not solve the problem, he / she can find out here which information he / she needs to provide for the provider support in order to help them efficiently.

Information for the vPBX Administrator and vPBX Installer

The Configuratin of vPBX Features via the Web Based Self-Care GUI 'AdminCenter'

Go to the help for vPBX administrators and vPBX installers for configuring vPBX features via the Web based self-care GUI 'AdminCenter' ...

These features are available to the entire vPBX and are operated by the vPBX administrator or vPBX installer!