

Messages on the VoiceMail Box

Introduction

All existing messages on the VoiceMail Box are listened to here. The messages can be listened, stored or deleted.

Note

The system administrator/operator of the provider or the vPBX administrator cannot access the stored messages of the VoiceMail Box!

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List of all Messages

All existing messages on the VoiceMail Box are displayed in a list. Messages can be sorted in the list. The possibility of searching patterns helps to find messages.

The following information are provided with a message:

- ◇ Date and time of recording
- ◇ From which telephone number the message was left
- ◇ The name of the caller if known
- ◇ Duration of the message
- ◇ State of the message whether it is new, has been played once or is stored for a longer period

Listen to a Message and Manage it

To listen to a message, delete or save for a longer period click in the column of the desired message:

- ◇ The dialog "Message" pops up and the message is played.
A played message will be stored for 3 days, then it is automatically deleted.

Replay a message in dialog "Message":

- ◇ Click the icon ►

Store the message for an enhanced period of 24 days in dialog "Message"?:

- ◇ Click the Button [Save]

Delete the message in dialog "Message":

- ◇ Click the Button [Delete]

The handling of the VoiceMail Box is described in its own article.

Configuration

Where to Configure this Feature

As vPBX administrator:

Note

The system administrator/operator of the provider or the vPBX administrator cannot access the stored messages of the answering machine!

As user:

➔ Tab "Messages"