

The Public vPBX Telephone Numbers and Direct Dialing In DDI

Introduction

Here all public telephone numbers of the vPBX are listed.

For incoming calls from the public telephone network, the extension can be determined toward internal telephone numbers (Direct Dialing In DDI).

For outbound connections to the public telephone network the displayed telephone number (CLIP, CLIR) can be configured.

Note

Only the provider's VoIP System administrator/operator can create new or delete public telephone numbers for this vPBX.

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The Direct Dialing In DDI from a Public to an Internal vPBX Telephone Number

The Aim of Direct Dialing In DDI

With dialing in an inbound connection toward a public telephone number is forwarded to the assigned internal vPBX telephone number.

The allocation of an internal destination is carried out either:

- ◊ Manually within this list (as described below)
- ◊ Automatically, during the creation of an internal telephone number range when the intern telephone number correspond with the last digits of the public telephone number.

This procedure is described in "Internal Telephone Number of the vPBX".

Note

If a public vPBX telephone number has no assigned an internal destination then incoming calls to this public vPBX telephone number are rejected.

Preparing a Numbering Plan for the vPBX

It is recommended that for the vPBX a numbering plan is prepared. The numbering plan shows how incoming calls are to be forwarded to the internal vPBX telephone numbers.

Example of a vPBX numbering plan:

Public Number Range of the vPBX

012 34567 00 - 99

Public vPBX Numbers:

012 34567 10

012 34567 11

012 34567 21

012 34567 22

012 34567 23

012 34567 24

012 34567 30

Internal vPBX Numbers:

→10 Main Number, Secretary

→11 FAX

→21 Direct Number Employee 1

→22 Direct Number Employee 2

→23 Direct Number Employee 3

→24 Direct Number Employee 4

→30 Direct Number Distribution "Support"

→31 Distribution "Support D E"

→32 Distribution "Support F"

→41 Supporter 1

→42 Supporter 2

→43 Supporter 3

→44 Supporter 4

Based on this preparation the internal telephone numbers can be generated and the direct dialing in be configured.

Manual Configuration of the Direct Dialing In

Configure for a public telephone number a direct dialing in destination:

1. Click the row of the desired public telephone number
2. A dialog box pops up, which allows to:
 - With parameter "Internal Destination" select an internal telephone number
 - With parameter "Name" enter a descriptive name of the telephone number

Create Additional or Delete Public vPBX Telephone Numbers

Only the system administrator/operator of the provider can create new or delete public telephone numbers for this vPBX.

Display the Telephone Number at the Called Party Side (CLIP, CLIR)

For outgoing connections via a public vPBX telephone number can be determined how the identity has to be displayed on the called side:

- ◊ Supplied by the telephone itself or the assigned public telephone number from the internal telephone number configuration.
- ◊ The call is displayed as anonymous (CLIR).
- ◊ The public telephone number is displayed, which is used for the call (CLIP).

A supplied display name from the telephone itself or from the internal telephone number configuration is deleted in any case!

Configure the Identity for Outbound Connections

Configure the identity for outgoing calls via a public telephone number:

1. Click the row of the desired public telephone number
2. A dialog box pops up, which allows to:
 - With parameter "Suppres own number" can be configured whether your telephone number must be displayed or not.

Configuration

Where to Configure this Feature

As vPBX administrator:

- Register "Extern"

Parameter Configuration

Parameter: Name

Description:	Defines a name to describe the public telephone number
Configuration:	Configuration String: ◊ Any string
Default:	None
Version:	AdminCenter V5.9

Parameter: Internal Destination

Description:	Defines to which internal telephone number of the vPBX an incoming call on this public telephone number must be forwarded.
Configuration:	Selection Menu: List of the internal telephone numbers of the vPBX
Default:	(No Destination)
Version:	AdminCenter V5.7

Parameter: Suppress own Number

Description:	Defines which telephone number to be displayed at the called side: ◊ "Do not change" The information provided by the telephone or vPBX telephone number of the caller is transferred unchanged ◊ "Yes" The telephone number is always suppressed (CLIR). ◊ "No" The public telephone number, which is used for the call is displayed (CLIP).
Configuration:	Selection Menu: Do not change Yes No
Default:	Do not change

